

Microsoft 365 Contract Terms and Conditions

In 2021 Microsoft announced changes to their 365 licensing. The previous scheme called CSP was given an end date of July 2022 and all new licenses after this would fall under the New Commerce Experience (NCE) agreement.

The main change is Microsoft will no longer allow termination of a single license or the whole agreement during the 12-month term unless you are on monthly commit licensing. If a yearly license is activated in your tenancy you are committed to paying Qbit for that license till the end of the term. Microsoft will not allow you to move that license to another supplier.

There are three ways to purchase licenses.

1. Monthly Commit Monthly Payment
 - a. 20% premium
2. Yearly Commit Monthly Payment
3. Yearly Commit Yearly Payment
 - a. 3% discount

Unless told otherwise we will activate licenses on Yearly Commit Monthly Payment.

If you only need a license for a few months, then Qbit needs to activate a monthly license which is about 20% more expensive than the annual license. When requesting a license or asking for a new user to be created, please inform us if you do not want an annual license.

The licenses can be moved between users at any time during the year. You can order more licenses, but you cannot reduce the number of licenses till the anniversary date of that license type.

Licenses of the same type expire at the same time. When licenses expire there is a 72 hour Window to reduce the number of that type of license before Microsoft locks you in for another 12 months. If you wish to reduce the number of licenses at your anniversary date, please lodge a ticket with techsupport@qbit.com.au before the window opens. Qbit will record your Anniversary date in your IT Management plan.

If you request a different type of license, then that license will have a 12-month agreement from initial order. It does not have the same anniversary date as the other license types in your tenancy.

The Microsoft license price includes the license and the account manager time to manage your license. It does not include any technical time to setup, deploy or fault find any issues with the license or the computer that it is attached to. For support please email techsupport@qbit.com.au or call 08 6364 0600.

By accepting this quote, you are agreeing to the Microsoft's terms and conditions, and commit to pay Qbit in advance for your Microsoft Licensing obligations by direct debt. Should payment not be received Microsoft will suspend your licenses for non-payment. However, you are still liable to Qbit for the remainder of the licensing costs through to the end of term (Anniversary Date).

Thank you for using Qbit for your IT needs. We look forward to working with you and your employees.

